



Metris

Maintenance Booklet



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Mercedes-Benz

Thank you for choosing the new Metris

We hope that you enjoy your Metris. Vehicle safety and operational reliability are two very important factors. To maintain them, regular maintenance services are necessary.

We continuously strive to improve our products and ask for your understanding that we reserve the right to make changes to the periodic maintenance work for our vehicles.

The information in this booklet is accurate at time of printing. Services planned and carried out by authorized Metris Dealers are based on the current service information for the age and mileage of your vehicle. You can obtain information on the required modifications to the scope of maintenance on your vehicle from an authorized Metris Dealer.

PLEASE NOTE

WE STRONGLY RECOMMEND THAT YOUR VEHICLE BE SERVICED AND MAINTAINED BY AN AUTHORIZED METRIS DEALER, AS THEY HAVE THE NECESSARY TOOLS TO CARRY OUT THE REQUIRED WORK USING GENUINE MERCEDES-BENZ PARTS.

EMISSION CONTROL COMPONENTS AND SYSTEMS CAN BE MAINTAINED, REPLACED, OR REPAIRED BY ANY AUTOMOBILE REPAIR WORKSHOP OR INDIVIDUAL USING CERTIFIED PARTS.


THE USE OF DEFECTIVE OR NON-EQUIVALENT PARTS CAN RESULT IN YOUR EMISSIONS PERFORMANCE WARRANTY CLAIM BEING DENIED.

Symbols


The following symbols are used in this Maintenance Booklet:


WARNING

Warning notices draw your attention to hazards that may endanger your health or life, or the health or life of others.

 Highlights hazards that may result in damage to your vehicle.

 Helpful tips or other useful information.

 This symbol informs you where you can find further information on a topic.

 This continuation symbol indicates that a warning or procedure is continued on the next page.

Vehicle sales/Vehicle warranty issuer/Spare parts sales organization

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www.mbusa.com (USA only)
www.mercedes-benz.ca (Canada only)

Editorial office

You are welcome to forward any queries or suggestions you may have regarding this Operator's Manual to the technical documentation team at the address on the inside of the front cover.

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Introduction

This Service Booklet is a guideline for the service of your vehicle.

To ensure the operating safety of your vehicle, the prescribed service work should be carried out on schedule and documented according to Daimler AG instructions.

If the prescribed maintenance work is not carried out and documented on schedule and according to the specifications of Daimler AG, this can lead to a loss of warranty claim entitlements after the manufacturer has performed an inspection of the parts affected.

All work relevant to safety or on safety-related systems must be carried out at a qualified specialist workshop.

Mercedes-Benz works constantly on vehicle development. Please note that, due to alterations, the scope of the maintenance work may change.

Qualified specialist workshops

A qualified specialist workshop has the necessary specialist knowledge, tools and qualifications to correctly carry out the work required on the vehicle. This is especially the case for work relevant to safety.

Observe the notes in the Service Booklet.

The following work should always be carried out at qualified specialist workshop:

- work relevant to safety
- service and maintenance work
- repair work
- modifications as well as installations and alterations
- work on electronic components

Mercedes-Benz recommends that you use an authorized Mercedes-Benz Center.

Notes on the Limited Warranty

Warranty claims on new vehicles, the scope of which is based on the purchase agreement and the relevant general terms and conditions, can be filed with any authorized Mercedes-Benz Service Partner. Our extensive network of authorized Mercedes-Benz Centers offers you expert assistance whenever you need it. Using the latest technology, your vehicle is serviced and repaired by qualified specialists who receive regular training to update their skills and knowledge.

Please follow the instructions in this Service Booklet, even if you hand the vehicle over to a third party for use or care. This is the only way to ensure that you retain full warranty claim entitlements.

Have the specified service/maintenance work carried out as follows:

- regularly
- punctually
- at a qualified specialist workshop

Mercedes-Benz recommends that you use an authorized Mercedes-Benz Service Partner for this purpose.

If the specified service/maintenance work is not carried out, the decision as to whether a warranty claim can be accepted or not can be made only after the manufacturer has submitted a report on the damaged part. If there are legal requirements for exhaust gas emission control, note that the engines should receive specific maintenance using specialized measuring equipment. Modifications to or tampering with exhaust gas emission control system related components is not permitted.

Confirmation that all service/maintenance work has been carried out at a qualified specialist workshop will be entered in this Service Booklet.

The maintenance service does not include repair work. Such work requires a separate order.

Important safety notes

WARNING

If you do not have the prescribed service/maintenance work or any required repairs carried out, this can result in malfunctions or system failures. There is a risk of an accident. Always have the prescribed service/maintenance work as well as any required repairs carried out at a qualified specialist workshop.

WARNING

Limbs could be crushed or trapped if the engine is started unintentionally during service or maintenance work. There is a risk of injury.

Always secure the engine against unintentional starting before carrying out maintenance or repair work.

When working on the vehicle always observe the safety regulations, for example, the Operating Instructions, regulations concerning hazardous materials, environmental protection, safety at work and accident prevention regulations.

Before carrying out maintenance work, always read the technical documentation first, for example, the Operating Instructions and workshop information.

WARNING



Cloths or other flammable materials left in the engine compartment can ignite if they come into contact with the exhaust system or parts of the engine that heat up. There is a risk of fire. After carrying out maintenance work, make sure that no extraneous flammable material is left in the engine compartment or on the exhaust system.

Service interval display

General notes

A service that is due is displayed in the service interval display approximately a month or

1,800 miles in advance. A message is then displayed while the vehicle is in motion or when the ignition is switched on.

 The service interval display does not provide information about the oil level. The service interval display should therefore not be confused with the  engine oil level display.



The service due date is displayed in days or miles depending on distance traveled.

The following icon appears:






Service due date display

One of the following messages appears:

-  Service A in ... days
-  Service A in ... miles

Service due date has been reached or exceeded

You will see one of the following messages, for example:

-  Service A due
-  Service A overdue by ... days
-  Service A overdue by ... miles

A qualified specialist workshop can reset the service indicator when the service has been carried out.

ASSYST (Active Service System)

On vehicles with ASSYST, you are informed when the next service is due depending on the distance covered and driving style.

The time between individual service due dates can be extended by:

- driving with care at moderate engine speeds
- avoiding short journeys where the engine does not reach its operating temperature

Periods when the battery is disconnected will not be recorded by ASSYST. To make sure that you have the vehicle serviced at the correct time, you should therefore subtract periods when the battery is disconnected from the days shown.

You will find more information on the service interval display and ASSYST in the Operating Instructions.

Special service requirements

Dust filter/combination filter

The dust filter for the heating/ventilation, rear-compartment air-conditioning or the air-conditioning combination filter is to be renewed as part of the maintenance service. Have the filter renewed more frequently if operating in dusty conditions or if air-recirculation mode is used frequently.

Maintenance work		
Service		
	Service A	Service B
Check by service advisor		
Check vehicle for corrosion, accident and paint damage	•	•
Windshield checked for stone impact and damage	•	•
Test rig		
Brake test on test rig	•	•
Oil service		
Engine: oil and filter change	•	•
Service		
Check function and condition		
Indicators, indicator lamps		•
Windshield wiper, rear windshield wiper, windshield washer system		•
Seat belts, seat belt buckles, seat belt buckle extensions	•	•
Check for leakage and condition		
Observe line routing and chafing. If there is fluid loss, determine the cause and remedy it		
All major assemblies: engine, transmission, front axle, transfer case, rear axle, steering, brakes		•
All lines, hoses, sensor cables		•
All reservoirs, units, sealing bellows, shock absorbers, covers, bellows, protective caps		•
Steering mechanism: tie rod, steering rod, sealing bellows, protective caps		•
Check fluid level, adjust		
If there is fluid loss, determine the cause and remedy it (separate invoice)		
Engine cooling system: check coolant level in the coolant expansion tank		•
Hydraulic brake system		•
Windshield washer system		•

	Service A	Service B
Engine		
Check poly-V-belt in the visible area for signs of wear and damage		•
Air filter: check dirt level (replace as necessary, after 4 years at the latest, with separate invoice; observe installation date)		•
Wheels, brakes		
Tire pressure: check, correct		•
Check condition of the brake pads (replace if necessary on a separate invoice)	•	•
Assess condition of the brake disks (replace if necessary on a separate invoice)	•	•
Service indicator		
Reset the maintenance computer	•	•

Additional work

Service A (ZA)

Check that seat belts, seat belt buckles and seat belt buckle extensions in the rear are not damaged and are operating correctly

Service B (ZB)

Spare wheel: check tire pressure, correct

Lubricate the hinges on the rear door

Replace the dust filter of the heating/ventilation or the activated charcoal dust filter of the air-conditioning system (after 2 years at the latest, observe installation date)

Replace the dust filter of the rear-compartment air-conditioning system

Check that seat belts, seat belt buckles and seat belt buckle extensions in the rear are not damaged and are operating correctly

Once as part of the first Service B, subsequently every 75,000 miles (Z1)

Automatic transmission: oil and filter change

Every 45,000 miles/every 3 years (Z3)

Replace spark plugs

Every 4th Service B/every 10 years (Z4)

Rear axle: oil change

Every 4th Service B/every 15 years (Z4)

Renew coolant (observe coolant mixture ratio)

Every 150,000 miles/every 10 years (ZX)

Replacing the fuel filter

Every 2 years (J2)

Hydraulic brake system: renew brake fluid

Replace the dust filter of the heating/ventilation or the activated charcoal dust filter of the air-conditioning system (after 2 years at the latest, observe installation date)

Every 4 years (J4)

Air filter: check dirt level, replace if necessary (observe installation date)

Body manufacturer

1. Body manufacturer

The following work or modifications have been carried out, e.g. to the chassis, cab, body (box), or additional equipment/add-on equipment has been installed:

 Location

 Date

 Mileage

 Signature

The vehicle has been subjected to a quality control/final inspection with regard to the work/modifications carried out on the vehicle. No malfunctions or defects were detected.

Please tick:

- All modification work has been carried out according to the Mercedes-Benz body/equipment mounting directives.
- The certificate of endorsement was obtained from Daimler AG, at the department responsible for body/equipment approval (see the body/equipment mounting directives).
- Operating and maintenance instructions for the work/modifications or assemblies installed are contained in supplements provided with the vehicle.

Signature/Stamp Body manufacturer

2. Body manufacturer

The following work or modifications have been carried out, e.g. to the chassis, cab, body (box), or additional equipment/add-on equipment has been installed:

The vehicle has been subjected to a quality control/final inspection with regard to the work/modifications carried out on the vehicle. No malfunctions or defects were detected.

Please tick:

- All modification work has been carried out according to the Mercedes-Benz body/equipment mounting directives.
- The certificate of endorsement was obtained from Daimler AG, at the department responsible for body/equipment approval (see the body/equipment mounting directives).
- Operating and maintenance instructions for the work/modifications or assemblies installed are contained in supplements provided with the vehicle.

Location

Date

Mileage

Signature

Signature/Stamp Body manufacturer

Delivery inspection

Delivery inspection

Carried out according to factory specifications

Mileage

Location

Date

Signature

Signature/Stamp of authorized Mercedes-Benz Center

Confirmation

Maintenance work/additional maintenance work

Date	<input type="text"/>	<input type="checkbox"/> Service A
Mileage	<input type="text"/>	<input type="checkbox"/> Service B
Repair order no.	<input type="text"/>	
Remaining time	<input type="text"/>	Days
Remaining distance	<input type="text"/>	Miles

Work in addition to the maintenance service

ZA ZB Z1 Z3
 Z4 ZX J2 J4

Oil change

Sheet No./viscosity

Engine
 Manual transmission
 Automatic transmission
 Transfer case
 Front axle
 Rear axle

Service carried out in accordance with Daimler AG specifications:

Yes/No

Replaced:

- Air filter element
- Dust filter: heating/ventilation
- Combination filter
- Fuel filter
- Coolant
- Brake fluid
- Spark plugs
- Front axle brake pads/linings
- Rear axle brake pads/linings
- Poly-V-belt

Signature/stamp of authorized Mercedes-Benz Center

Date Service A
 Mileage Service B
 Repair order no.
 Remaining time Days
 Remaining distance Miles

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Mileage

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Remaining time Days

Remaining distance Miles

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Repair order no.

Remaining time

Days

Remaining distance

Miles

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Confirmation

Signature/stamp of authorized Mercedes-Benz Center

Bodywork repair

Date

Mileage

Repair order number

Bodywork repairs carried out according to the Daimler AG guidelines:

Yes/No

	With parts	Without parts
Roof	<input type="checkbox"/>	<input type="checkbox"/>
Hood	<input type="checkbox"/>	<input type="checkbox"/>
Rear door, left/right	<input type="checkbox"/>	<input type="checkbox"/>
Tailgate	<input type="checkbox"/>	<input type="checkbox"/>
Front door left/right	<input type="checkbox"/>	<input type="checkbox"/>
Sliding door left/right	<input type="checkbox"/>	<input type="checkbox"/>
Wings left/right	<input type="checkbox"/>	<input type="checkbox"/>
Sidewall left/right	<input type="checkbox"/>	<input type="checkbox"/>
Sill left/right	<input type="checkbox"/>	<input type="checkbox"/>
A-pillar left/right	<input type="checkbox"/>	<input type="checkbox"/>
B-pillar left/right	<input type="checkbox"/>	<input type="checkbox"/>
C-pillar left/right	<input type="checkbox"/>	<input type="checkbox"/>
D-pillar left/right	<input type="checkbox"/>	<input type="checkbox"/>
Wheel housing left/right	<input type="checkbox"/>	<input type="checkbox"/>
Cab rear panel	<input type="checkbox"/>	<input type="checkbox"/>
Underbody	<input type="checkbox"/>	<input type="checkbox"/>
Attachment	<input type="checkbox"/>	<input type="checkbox"/>
Longitudinal frame member left/right	<input type="checkbox"/>	<input type="checkbox"/>
Chassis frame cross member	<input type="checkbox"/>	<input type="checkbox"/>

Signature/Stamp of Mercedes-Benz Service Center

Confirmation

Date

Mileage

Repair order number

Bodywork repairs carried out according to the Daimler AG guidelines:

Yes/No

Confirmation

	With parts	Without parts
Roof	<input type="checkbox"/>	<input type="checkbox"/>
Hood	<input type="checkbox"/>	<input type="checkbox"/>
Rear door, left/right	<input type="checkbox"/>	<input type="checkbox"/>
Tailgate	<input type="checkbox"/>	<input type="checkbox"/>
Front door left/right	<input type="checkbox"/>	<input type="checkbox"/>
Sliding door left/right	<input type="checkbox"/>	<input type="checkbox"/>
Wings left/right	<input type="checkbox"/>	<input type="checkbox"/>
Sidewall left/right	<input type="checkbox"/>	<input type="checkbox"/>
Sill left/right	<input type="checkbox"/>	<input type="checkbox"/>
A-pillar left/right	<input type="checkbox"/>	<input type="checkbox"/>
B-pillar left/right	<input type="checkbox"/>	<input type="checkbox"/>
C-pillar left/right	<input type="checkbox"/>	<input type="checkbox"/>
D-pillar left/right	<input type="checkbox"/>	<input type="checkbox"/>
Wheel housing left/right	<input type="checkbox"/>	<input type="checkbox"/>
Cab rear panel	<input type="checkbox"/>	<input type="checkbox"/>
Underbody	<input type="checkbox"/>	<input type="checkbox"/>
Attachment	<input type="checkbox"/>	<input type="checkbox"/>
Longitudinal frame member left/right	<input type="checkbox"/>	<input type="checkbox"/>
Chassis frame cross member	<input type="checkbox"/>	<input type="checkbox"/>

Signature/Stamp of Mercedes-Benz Service Center

Date

Mileage

Repair order number

Bodywork repairs carried out according to the Daimler AG guidelines:

Yes/No

	With parts	Without parts
Roof	<input type="checkbox"/>	<input type="checkbox"/>
Hood	<input type="checkbox"/>	<input type="checkbox"/>
Rear door, left/right	<input type="checkbox"/>	<input type="checkbox"/>
Tailgate	<input type="checkbox"/>	<input type="checkbox"/>
Front door left/right	<input type="checkbox"/>	<input type="checkbox"/>
Sliding door left/right	<input type="checkbox"/>	<input type="checkbox"/>
Wings left/right	<input type="checkbox"/>	<input type="checkbox"/>
Sidewall left/right	<input type="checkbox"/>	<input type="checkbox"/>
Sill left/right	<input type="checkbox"/>	<input type="checkbox"/>
A-pillar left/right	<input type="checkbox"/>	<input type="checkbox"/>
B-pillar left/right	<input type="checkbox"/>	<input type="checkbox"/>
C-pillar left/right	<input type="checkbox"/>	<input type="checkbox"/>
D-pillar left/right	<input type="checkbox"/>	<input type="checkbox"/>
Wheel housing left/right	<input type="checkbox"/>	<input type="checkbox"/>
Cab rear panel	<input type="checkbox"/>	<input type="checkbox"/>
Underbody	<input type="checkbox"/>	<input type="checkbox"/>
Attachment	<input type="checkbox"/>	<input type="checkbox"/>
Longitudinal frame member left/right	<input type="checkbox"/>	<input type="checkbox"/>
Chassis frame cross member	<input type="checkbox"/>	<input type="checkbox"/>

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Wings left/right	<input type="checkbox"/>	<input type="checkbox"/>
Sidewall left/right	<input type="checkbox"/>	<input type="checkbox"/>
Sill left/right	<input type="checkbox"/>	<input type="checkbox"/>
A-pillar left/right	<input type="checkbox"/>	<input type="checkbox"/>
B-pillar left/right	<input type="checkbox"/>	<input type="checkbox"/>
C-pillar left/right	<input type="checkbox"/>	<input type="checkbox"/>
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Sill left/right	<input type="checkbox"/>	<input type="checkbox"/>
A-pillar left/right	<input type="checkbox"/>	<input type="checkbox"/>
B-pillar left/right	<input type="checkbox"/>	<input type="checkbox"/>
C-pillar left/right	<input type="checkbox"/>	<input type="checkbox"/>
D-pillar left/right	<input type="checkbox"/>	<input type="checkbox"/>
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Sliding door left/right	<input type="checkbox"/>	<input type="checkbox"/>
Wings left/right	<input type="checkbox"/>	<input type="checkbox"/>
Sidewall left/right	<input type="checkbox"/>	<input type="checkbox"/>
Sill left/right	<input type="checkbox"/>	<input type="checkbox"/>
A-pillar left/right	<input type="checkbox"/>	<input type="checkbox"/>
B-pillar left/right	<input type="checkbox"/>	<input type="checkbox"/>
C-pillar left/right	<input type="checkbox"/>	<input type="checkbox"/>
D-pillar left/right	<input type="checkbox"/>	<input type="checkbox"/>
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Front door left/right	<input type="checkbox"/>	<input type="checkbox"/>
Sliding door left/right	<input type="checkbox"/>	<input type="checkbox"/>
Wings left/right	<input type="checkbox"/>	<input type="checkbox"/>
Sidewall left/right	<input type="checkbox"/>	<input type="checkbox"/>
Sill left/right	<input type="checkbox"/>	<input type="checkbox"/>
A-pillar left/right	<input type="checkbox"/>	<input type="checkbox"/>
B-pillar left/right	<input type="checkbox"/>	<input type="checkbox"/>
C-pillar left/right	<input type="checkbox"/>	<input type="checkbox"/>
D-pillar left/right	<input type="checkbox"/>	<input type="checkbox"/>
Wheel housing left/right	<input type="checkbox"/>	<input type="checkbox"/>
Cab rear panel	<input type="checkbox"/>	<input type="checkbox"/>
Underbody	<input type="checkbox"/>	<input type="checkbox"/>
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Front door left/right	<input type="checkbox"/>	<input type="checkbox"/>
Sliding door left/right	<input type="checkbox"/>	<input type="checkbox"/>
Wings left/right	<input type="checkbox"/>	<input type="checkbox"/>
Sidewall left/right	<input type="checkbox"/>	<input type="checkbox"/>
Sill left/right	<input type="checkbox"/>	<input type="checkbox"/>
A-pillar left/right	<input type="checkbox"/>	<input type="checkbox"/>
B-pillar left/right	<input type="checkbox"/>	<input type="checkbox"/>
C-pillar left/right	<input type="checkbox"/>	<input type="checkbox"/>
D-pillar left/right	<input type="checkbox"/>	<input type="checkbox"/>
Wheel housing left/right	<input type="checkbox"/>	<input type="checkbox"/>
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